

# DC HBX Authority ME&E Subcommittee Meeting

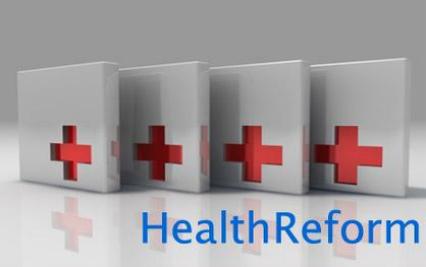
October 11, 2012



# DCAP: Connecting District Residents to Health Care and Human Services Benefits

## Agenda

- **Introductions**
- **Updates from Other Subcommittees**
  - Insurance
  - IT
  - Operations
  - Communications
- **Other Updates:**
  - DC Health Benefit Exchange Authority (HBX) Board Meeting
- **Update on Exchange Certification**
- **Update on State Verification Plan**
- **Presentation/Discussion:**
  1. **Interoperability**
  2. **Income Conversion**
  3. **Policy Considerations for Renewals**
- **Q&A**



# Other Subcommittee Updates: Insurance & IT Subcommittees

- **Insurance Subcommittee**

- Continuing to work on development of Qualified Health Plan (QHP ) certification requirements
- Comment period for Essential Health Benefits (EHBs) Bulletin closed on 9/28/12; analyzing substantial feedback from stakeholders;
- EHBs to be submitted to the Center for Consumer Information and Insurance Oversight, (CCIIO) on 10/10/12
- A presentation on Essential Health Benefits was done at the 9/24/12 DC Health Benefit Exchange Authority Board Meeting
- Refining Plan Management process flows and Employer selection for SHOP
- Meeting with carriers to discuss Stop Loss Insurance/Self-Insured Plans

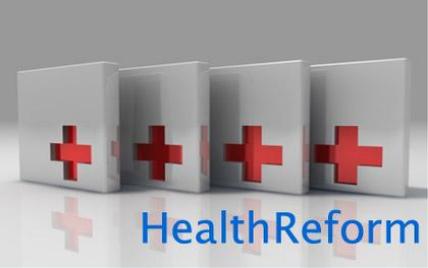
- **IT Subcommittee/PMO**

- Public subcommittee meetings are still on hold while the System Integration (SI) RFP proposals are being reviewed
- PMO is getting ready to on-board the IT vendor once selected
- The Local Data Hub work group identifying points of contact at OCTO and sister agencies, survey in progress; continuing to work with the State Verification Plan team
- The ACEDS Transition Team is refining a work plan for legacy system modifications and continuing MAGI/Non-MAGI process flows for Release 1
- The PMO continues to coordinate an update of specific planning documents for CCIIO



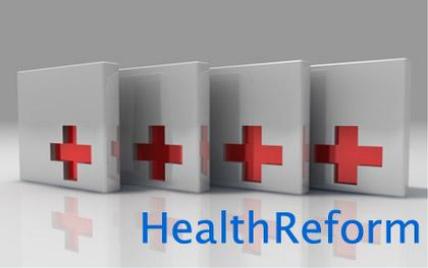
## Other Subcommittee Updates: Operations & Communications Subcommittees

- **Operations Subcommittee**
  - Continuing to discuss policies and processes for the Call Center and Navigator program
  - Comment period for the Navigator Report is open until 10/12/12
  - Reviewing and updating the Financial Sustainability Model for the HBX
- **Communications Subcommittee**
  - A comprehensive strategic communications plan for the DC Exchange was presented at the 9/24/12 Exchange Board Meeting
  - Developing a separate website for the DC Health Benefit Exchange Authority Board
  - On track with distributing ongoing newsletters as well as marketing RFP for DCAS roll-out



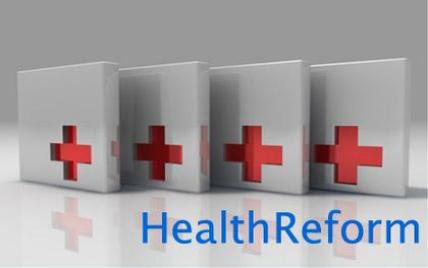
# Other Updates: HBX Board Meeting

## HBX Board Meeting



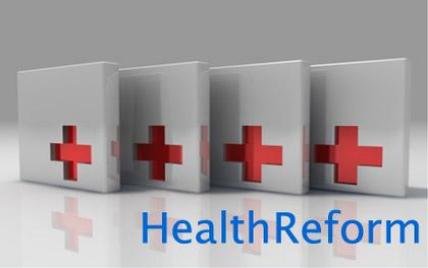
# Update: Exchange Certification

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# Update: State Verification Plan

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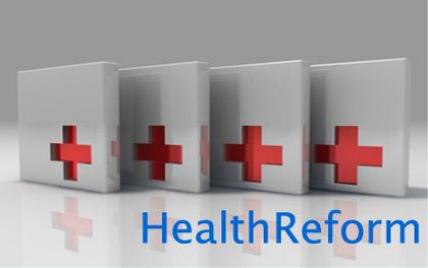


# Presentation/Discussion:

Interoperability \* Income Conversion \* Policy Considerations for Renewals

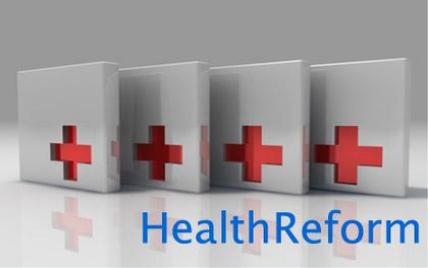
## Presentation/Discussion:

1. Interoperability
2. Income Conversion
3. Policy Considerations for Renewals



# Discussion: Interoperability

## Interoperability



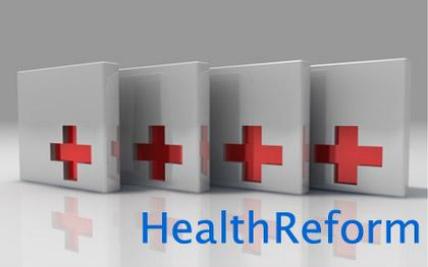
# Interoperability

- The ability of two or more systems or components to exchange information and to use the information that has been exchanged.



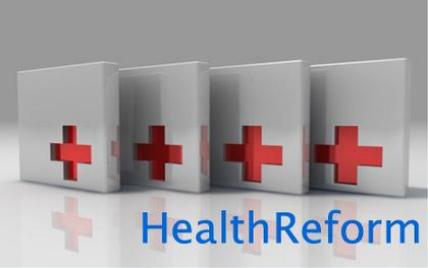
# How will the Interoperable System Work?

- Examples of how interoperable systems work:
  - Residents will put information in the DCAS one time for public benefit programs and interface with those systems
  - Verify MAGI or Exchange eligibility through the federal data hub
  - Verify eligibility in a newly created state data hub
  - Interface with various databases for eligibility and case management
  - Call center will interface with DCAS, HBX, and DHCF
  - DIMS will interface with DCAS and call center



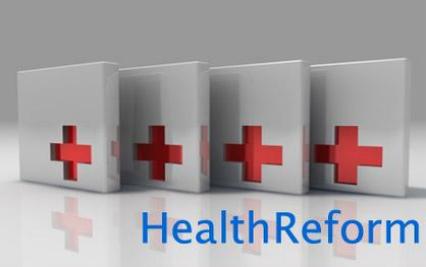
# What is the Benefit of an Interoperable System?

- Allows agencies to serve customers more effectively
- Streamlines business operations
- Services can be more customer focused
- Improves program integrity and accuracy of eligibility determinations
- Improves customer access and service
- Establishes the platform for service integration



# Discussion: Income Conversion

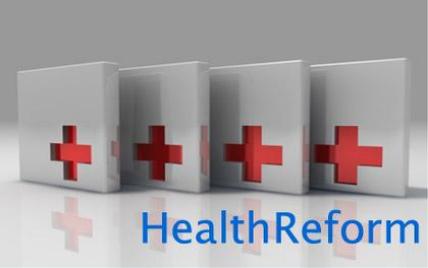
## Income Conversion



# Presentation/Discussion: Policy Considerations for Renewals

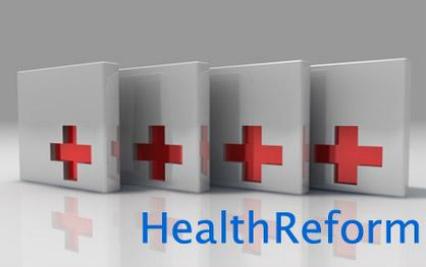
## Policy Considerations for Renewals (TABLED – DUE TO TIME)

To Be Discussed at the November 2012 Meeting



Questions?

Questions?



# Appendix: Release Scope for DCAS

Release 1	Release 2	Release 3
<p><i>ACA Required</i></p> <ul style="list-style-type: none"> <li>• Medicaid (MAGI only)</li> <li>• QHP Subsidies/Credits</li> <li>• Unsubsidized QHPs</li> </ul> <p><b><u>Functionality Deployed:</u></b></p> <ul style="list-style-type: none"> <li>• Customer Portal</li> <li>• Employer/Carrier functions</li> <li>• Verification (Federal Data Hub integration and Local Interfaces)</li> <li>• Eligibility &amp; Enrollment</li> <li>• Plan Management</li> <li>• QHP/Medicaid Financial Management (Marketplace)</li> <li>• Contact Center</li> <li>• Consumer Marketing</li> <li>• “Basic” Case Management</li> </ul>	<p><i>Federally Funded</i></p> <ul style="list-style-type: none"> <li>• Remaining Medicaid (Non-MAGI)</li> <li>• Supplemental Nutrition Assistance Program (SNAP, also known as Food Stamps) including Employment and Training Program and Disaster Food Stamps (separate application process)</li> <li>• Temporary Assistance for Needy Families (TANF) including TANF Employment Program and TANF Diversion (one-time payment in lieu of ongoing benefits)</li> <li>• Refugee Cash and Medical Assistance</li> </ul> <p><i>Locally Funded</i></p> <ul style="list-style-type: none"> <li>• Program on Work, Employment and Responsibility (POWER)</li> <li>• Interim Disability Assistance</li> <li>• General Assistance for Children</li> <li>• Immigrant Children Health Care</li> <li>• DC Healthcare Alliance</li> <li>• Burial Assistance</li> <li>• Homeless “Intake”</li> </ul> <p><b><u>New Functionality Deployed:</u></b></p> <ul style="list-style-type: none"> <li>• “Full” Case Management</li> <li>• Human Services Financial Management</li> </ul>	<p><i>Federal/Local</i></p> <ul style="list-style-type: none"> <li>• Homeless Services Program</li> <li>• Strong Families Program (SFP)</li> <li>• Adult Protective Services (APS)</li> <li>• Family Violence Prevention Services</li> <li>• Teen Parent Assessment Program</li> <li>• Refugee Resettlement Services</li> <li>• Parent and Adolescent Support Services (PASS)</li> <li>• Emergency Rental Assistance Program (ERAP)</li> <li>• Low Income Home Energy Assistance Program (LIHEAP)</li> </ul> <p><i>Non-DHS (“Optional”)</i></p> <ul style="list-style-type: none"> <li>• DOH: Women, Infants, and Children (WIC)</li> <li>• OSSE: Subsidized Child Care</li> </ul> <p><b><u>New Functionality:</u></b></p> <ul style="list-style-type: none"> <li>• N/A</li> </ul>

